

Medical Officer Mandatory Training Pathway

Frequently Asked Questions

Q. Why have resources been developed specifically for Medical Officers?

A. The Medical Officers Mandatory Training Working Group was convened in 2015 to review the mandatory training requirements for medical officers. Based on recommendations from the working group, 11 modules have been revised into five 5 modules to streamline the training. The modules have been developed with Medical Officer subject matter experts to meet the specific training needs of Medical Officer.

Q. Why have I been allocated the Medical Officer mandatory training pathway on My Health Learning?

A. A number of mandatory training requirements for Medical Officers have been in abeyance since September 2015 while the condensed modules were developed. As these have now been completed, the Ministry of Health has notified Local Health District/Specialty Health Network Chief Executive and Directors of Medical Services that the revised modules will be allocated to all medical officers in NSW Health from 9 October 2017.

Q. What elements are included in the Medical Officer mandatory training pathway?

A. The Medical Officer mandatory training pathway consists of an overarching challenge test of 15 randomised question covering the topics included in the individual modules and the following 5 modules, which commence with a further pre-module challenge test:

- Work, Health and Safety for Medical Officer
- Infection Prevention Strategies for Medical Officers
- Safety and Quality for Medical Officers
- Violence Prevention and management for Medical Officers
- Care Coordination for Medical Officers

Q. How many attempts do I get at the challenge test?

A. You will get one attempt at the overarching challenge test. If you successfully answer all 15 questions correctly the 5 modules in the pathway will automatically complete.

If you are unsuccessful in answering all 15 questions correctly you will be directed to each individual module.

Each module starts with a pre-module challenge test of 5 questions relevant to the module topic. You will get one further attempt to answer all 5 questions correctly.

If you are successful the module will automatically complete. If you are unsuccessful you will be required to complete the entire module.

Q. What is the average length of time for completing the Medical Officer mandatory training pathway?

A. We estimate that it will take between 10 minutes to 1 hour to complete the learning pathway depending on which elements you need to complete. This is a significant time reduction compared to the estimated time to complete the previous 11 modules.

Q. How often do I need to complete the Medical Officer mandatory training learning pathway?

A. You need to complete the elements included in the medical officer mandatory training pathway once only.

Q. Which 11 modules are amalgamated into the 5 revised modules?

A. The 11 modules amalgamated into the 5 revised modules are tabled below.

Revised Training Module	Previous Modules
Work, Health and Safety for Medical Officers	<ul style="list-style-type: none">• Introduction to Work, Health and Safety• Hazardous Manual Tasks
Infection Prevention Strategies for Medical Officers	<ul style="list-style-type: none">• Infection Prevention and Control Practices• Aseptic Technique• Sharps Injury for Clinical Staff• Waste Management
Safety and Quality for Medical Officers	<ul style="list-style-type: none">• Introduction to Safety and Quality• Safety and Quality - Advanced
Violence Prevention and Management for Medical Officers	<ul style="list-style-type: none">• Violence prevention and Management – Awareness• Violence Prevention and Management – An introduction to Legal and Ethical issues
Care Coordination for Medical Officers	<ul style="list-style-type: none">• Care Coordination

Q. I have previously completed all/some of the 11 modules. Will these be credited?

A. Your prior learning completion records for the 11 modules have been transferred in My Health Learning to the new modules. If you have completed all the previous modules that are included within the revised module, you will be automatically marked as completed for the revised module.

If you have not completed all of the previous modules aligned with the new module, you will be required to complete the new module.

for example: A person who has completed 1-3 of the previous modules included within the revised Infection Prevention Strategies for Medical Officers will not be automatically completed for the module. They will be required to complete the new module which is estimated to take 10-15 minutes

The red-flags will be removed from the previous 11 modules for Medical Officers on 4 October 2017.

Q. What help is available if I have any difficulties using the Medical Officer mandatory training learning pathway?

A. If you have any technical problems please call the State-wide Services Desk on 1300 285 533.

If you have any specific queries regarding your learning, please [contact your local LMS Admin within your Organisation](#).